

## Review For: [Add-on Name Here]

URL: [https://www.sugaroutfitters.com/addons/\[shortname\]](https://www.sugaroutfitters.com/addons/[shortname])

Status: [In Progress | Passed | Not Passed]

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X = Passed. NA = Not Applicable. RED = Possible Concern. Notes in red.

### *Initial Upload Review*

<input type="checkbox"/>	Ensure upload is there <ul style="list-style-type: none"><li>• If a non-installable solution, follow up to get info on how to test the solution/integration</li><li>• If not, follow up after 2 days if add-on has not yet been uploaded</li></ul>
<input type="checkbox"/>	Check the results of the auto scanner and note all possible conflicts below
<input type="checkbox"/>	Inspect manifest.php and any install scripts in the /scripts directory. Ensure that nothing <ul style="list-style-type: none"><li>• Alters the integrity of the file system</li><li>• Alters the integrity of the database and the data within it</li></ul>
<input type="checkbox"/>	Compare the acceptable_sugar_flavors and acceptable_sugar_versions in the manifest.php to the supported editions/flavors in the plan on SO to ensure they match up.
<input type="checkbox"/>	Does the add-on use licensing? If so, is the post-install process smooth and does the license key validation work appropriately? <ul style="list-style-type: none"><li>• Validate with an incorrect key</li><li>• Validate with correct key</li><li>• If user count model, test that insufficient user count is caught</li><li>• If user count model, test that boosting an insufficient user count from SugarCRM to works correctly (updated in SO, in SugarCRM, email gets sent out)</li><li>• Check to see how often the key is validated. Avoid validating upon every interaction.</li></ul>
<input type="checkbox"/>	Works on edition/version in the higher range of supported versions <b>Notes:</b> [Edition - Version] (report any issues/inconsistencies) <b>Features Tested:</b>

<input type="checkbox"/>	Works on edition/version in the lower range of supported versions <b>Notes:</b> [Edition - Version] (report any issues/inconsistencies) <b>Features Tested:</b>
<input type="checkbox"/>	Is the pricing structure appropriate?

### *User Experience Review*

<input type="checkbox"/>	Can the install/user guide be followed easily? Check for anything that is confusing or causes unnecessary work. Opportunities for clarifying and/or automating on the behalf of the user with the goal of minimizing potential support issues. Note any possible issues.
<input type="checkbox"/>	Follows SugarCRM UI principles. Feels like it is part of the product/workflow.
<input type="checkbox"/>	Are there any features that would immediately help with adoption? Anything glaringly missing that a user would inherently expect if they were to purchase this solution?

### *SugarCRM Best Practices Review*

<input type="checkbox"/>	Avoids adding schedulers via custom/modules/Schedulers/_AddJobsHere.php
<input type="checkbox"/>	Auto adds schedulers via manifest instead of requiring the user to create a new scheduler job
<input type="checkbox"/>	Does not override core beans - uses logic hooks instead
<input type="checkbox"/>	Uses the Ext framework whenever possible. Avoids editing core files that are not upgrade-safe or "customization-aware". Avoids possibility of steamrolling existing customizations (e.g. copying over detailviewdefs.php)
<input type="checkbox"/>	Avoids editing core metadata def files directly (custom and main) (use dynamic adding/removing via manifest)
<input type="checkbox"/>	Avoids editing core module language files (custom and main)

<input type="checkbox"/>	Avoids editing logic_hooks.php directly
<input type="checkbox"/>	Avoids editing vardefs directly
<input type="checkbox"/>	Avoids editing core module views (custom and main)
<input type="checkbox"/>	For entry points it uses the Ext framework and not a custom MVC version
<input type="checkbox"/>	For action view maps it uses the Ext framework and not a custom MVC version
<input type="checkbox"/>	Check for anything in a logic hook that gets outputted that isn't properly checking to see if an AJAX request. If so, this will cause the AJAX UI to break among other things.
<input type="checkbox"/>	Uses sound coding practices. Clean, well maintained. (Warning: if we see an issue here it is a very strong indicator that there will be a higher % of support issues, less likely resolutions to these issues, higher refund rate, more angry customers.)

**The following sections are items to check for specific editions that are supported**

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*Pro+ Support*

<input type="checkbox"/>	Run on On-Demand package scan for the most recently supported version. Note/report any potential issues. (Test on latest supported version)
<input type="checkbox"/>	If applicable, do all new modules support teams?

*CE Support*

<input type="checkbox"/>	Ensure that team_security is turned off in the vardefs. See: <a href="https://www.sugaroutfitters.com/blog/creating-modules-that-support-all-editions-team-security">https://www.sugaroutfitters.com/blog/creating-modules-that-support-all-editions-team-security</a>
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## *Storefront Review*

<input type="checkbox"/>	Identify key target/market audience. Used for creating of marketing ads/campaigns.
<input type="checkbox"/>	Determine and list targeted keywords. Used for SEO and marketing ads/campaigns.
<input type="checkbox"/>	Review value proposition on the listing
<input type="checkbox"/>	Review sales copy on the listing. Does it focus on how it solves a problem and why a user needs this instead of it's technical features?
<input type="checkbox"/>	Are there relevant screenshots and demo videos?
<input type="checkbox"/>	Is the documentation cleaned up and ready to go? Easy to follow?  Notes: