

Review For: [Add-on Name Here]

URL: [https://www.sugaroutfitters.com/addons/\[shortname\]](https://www.sugaroutfitters.com/addons/[shortname])

Status: [In Progress | Passed | Not Passed]

X = Passed. NA = Not Applicable. RED = Possible Concern. Notes in red.

Initial Upload Review

<input type="checkbox"/>	Ensure upload is there <ul style="list-style-type: none">• If a non-installable solution, follow up to get info on how to test the solution/integration• If not, follow up after 2 days if add-on has not yet been uploaded
<input type="checkbox"/>	Check the results of the auto scanner and note all possible conflicts below
<input type="checkbox"/>	Inspect manifest.php and any install scripts in the /scripts directory. Ensure that nothing <ul style="list-style-type: none">• Alters the integrity of the file system• Alters the integrity of the database and the data within it
<input type="checkbox"/>	Compare the acceptable_sugar_flavors and acceptable_sugar_versions in the manifest.php to the supported editions/flavors in the plan on SO to ensure they match up.
<input type="checkbox"/>	Does the add-on use licensing? If so, is the post-install process smooth and does the license key validation work appropriately? <ul style="list-style-type: none">• Validate with an incorrect key• Validate with correct key• If user count model, test that insufficient user count is caught• If user count model, test that boosting an insufficient user count from SugarCRM to works correctly (updated in SO, in SugarCRM, email gets sent out)• Check to see how often the key is validated. Avoid validating upon every interaction.
<input type="checkbox"/>	Works on edition/version in the higher range of supported versions Notes: [Edition - Version] (report any issues/inconsistencies) Features Tested:

<input type="checkbox"/>	Works on edition/version in the lower range of supported versions Notes: [Edition - Version] (report any issues/inconsistencies) Features Tested:
<input type="checkbox"/>	Is the pricing structure appropriate?

User Experience Review

<input type="checkbox"/>	Can the install/user guide be followed easily? Check for anything that is confusing or causes unnecessary work. Opportunities for clarifying and/or automating on the behalf of the user with the goal of minimizing potential support issues. Note any possible issues.
<input type="checkbox"/>	Follows SugarCRM UI principles. Feels like it is part of the product/workflow.
<input type="checkbox"/>	Are there any features that would immediately help with adoption? Anything glaringly missing that a user would inherently expect if they were to purchase this solution?

SugarCRM Best Practices Review

<input type="checkbox"/>	Avoids adding schedulers via custom/modules/Schedulers/_AddJobsHere.php
<input type="checkbox"/>	Auto adds schedulers via manifest instead of requiring the user to create a new scheduler job
<input type="checkbox"/>	Does not override core beans - uses logic hooks instead
<input type="checkbox"/>	Uses the Ext framework whenever possible. Avoids editing core files that are not upgrade-safe or "customization-aware". Avoids possibility of steamrolling existing customizations (e.g. copying over detailviewdefs.php)
<input type="checkbox"/>	Avoids editing core metadata def files directly (custom and main) (use dynamic adding/removing via manifest)
<input type="checkbox"/>	Avoids editing core module language files (custom and main)

<input type="checkbox"/>	Avoids editing logic_hooks.php directly
<input type="checkbox"/>	Avoids editing vardefs directly
<input type="checkbox"/>	Avoids editing core module views (custom and main)
<input type="checkbox"/>	For entry points it uses the Ext framework and not a custom MVC version
<input type="checkbox"/>	For action view maps it uses the Ext framework and not a custom MVC version
<input type="checkbox"/>	Check for anything in a logic hook that gets outputted that isn't properly checking to see if an AJAX request. If so, this will cause the AJAX UI to break among other things.
<input type="checkbox"/>	Uses sound coding practices. Clean, well maintained. (Warning: if we see an issue here it is a very strong indicator that there will be a higher % of support issues, less likely resolutions to these issues, higher refund rate, more angry customers.)

The following sections are items to check for specific editions that are supported

Pro+ Support

<input type="checkbox"/>	Run on On-Demand package scan for the most recently supported version. Note/report any potential issues. (Test on latest supported version)
<input type="checkbox"/>	If applicable, do all new modules support teams?

CE Support

<input type="checkbox"/>	Ensure that team_security is turned off in the vardefs. See: https://www.sugaroutfitters.com/blog/creating-modules-that-support-all-editions-team-security
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Storefront Review

<input type="checkbox"/>	Identify key target/market audience. Used for creating of marketing ads/campaigns.
<input type="checkbox"/>	Determine and list targeted keywords. Used for SEO and marketing ads/campaigns.
<input type="checkbox"/>	Review value proposition on the listing
<input type="checkbox"/>	Review sales copy on the listing. Does it focus on how it solves a problem and why a user needs this instead of it's technical features?
<input type="checkbox"/>	Are there relevant screenshots and demo videos?
<input type="checkbox"/>	Is the documentation cleaned up and ready to go? Easy to follow? Notes: